



# Client's Frequently Asked Questions

## MEDICARE PART D/TrOOP

In order to receive Medicare Part D coverage, persons who are eligible to receive Medicare must sign up for a prescription drug plan (PDP) that is either stand-alone or offered through a Medicare Advantage plan. Part D provides an outpatient prescription drug benefit for anyone receiving Part A or enrolled in Part B.

- 1. What is TrOOP?**  
True out-of-pocket (TrOOP) costs are expenses that count toward your Medicare drug plan out-of-pocket costs of \$4,550 (for 2010 and 2011).
- 2. What is Low-Income Subsidy (LIS)**  
Low-Income subsidy is also known as "extra help". It lowers the costs of your Medicare prescription drug coverage. If you are eligible to receive Medicare, you should apply for LIS.
- 3. How do I qualify for the Low-Income Subsidy (LIS)?** You may be able to get extra help to pay for your monthly premiums, annual deductibles, and co-payments related to the Medicare Prescription Drugs. You must be enrolled in a Medicare Prescription Drug plan to get this extra help. For more information call Social Security toll-free at **1-800-772-1213** (TTY **1-800-325-0778**) or visit: [www.socialsecurity.gov](http://www.socialsecurity.gov).  
Your case manager or ADAP contact in your area may be able to assist.
- 4. When will ADAP dollars be eligible to count towards TrOOP?**  
Beginning January 1, 2011.
- 5. Will I be able to remain in ADAP if I cannot afford to access (i.e., pay deductibles or co-pays) my Medicare benefits?**  
Yes. ADAP will continue to serve you if you cannot afford to access your Medicare plan.
- 6. If ADAP count towards TrOOP, will ADAP be able to help me pay my deductible and/or co-payments?**  
In April 2011, ADAP will contract with a provider to assist with co-payments and possibly deductibles.
- 7. What are my responsibilities while enrolled as a client of the ADAP Premium Plus Program?**  
You must pay your deductible and maintain your plan premiums for Medicare Part D. If you are unable to cover your deductibles, ADAP will serve you. *See Question 5.*  
  
You must apply for the Low-Income Subsidy (LIS), also known as, Extra Help.
- 8. What is ADAP Premium Plus?**  
ADAP Premium Plus is a new module within the ADAP database specifically created to manage clients with private insurance and Medicare Part D.
- 9. Will I be able to remain in ADAP after I have gotten through the Donut Hole?**  
Yes. ADAP will continue to serve as your medication benefits coordinator.
- 10. How will I be notified when I reach catastrophic coverage?**  
Your Medicare Prescription Plan keeps track of your TrOOP costs. Every month that you buy or receive prescriptions covered by your plan, you will get an explanation of benefits (EOB) in the mail showing your TrOOP costs to date.
- 11. Will I be terminated from ADAP Premium Plus if I don't continue my Medicare Part D premiums?**  
Yes. A client who is eligible must be enrolled in Medicare Part D in order to continue to receive ADAP services and assistance with TrOOP.

Contact your local county health department ADAP office at:

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