



# Performance Improvement Advisory Team

**Agenda**  
**April 17, 2009**  
**9:00 AM – 11:00 AM**

**1. Introductions**

**2. Review of March 20, 2009 Minutes**

**3. Standing Business**

- Medical Case Management Updates
  - Technical Assistance Visits
  - Case Management Proficiency Exam

**4. New Business**

- Updates –
  - Community Forums
  - Client Satisfaction Surveys
- Oral Health Care Record Reviews – Preliminary Aggregate Report
- Quarterly Record Reviews
- Activity Code Pilot Study
- QM Work Plan - Strategic Planning

**5. Next Meeting – Friday, May 15, 2009**