



Performance Improvement Advisory Team

Agenda
October 16, 2009
9:00 AM – 11:00 AM

1. Introductions

2. Review of September 18, 2009 Minutes

3. Standing Business

- Medical Case Management Updates
 - Technical Assistance Visits
 - Monthly Medical Case Management Training
 - Proficiency Exam
 - Quarterly Record Reviews
- Record Reviews – Update
 - Prescription Drugs

4. New Business

- Outreach Services
 - Review of findings of the fact finding outreach study
 - Standardization of the outreach process across the system and the development of best practices

5. Next Meeting – Wednesday, November 18, 2009