



# Performance Improvement Advisory Team

**Agenda**  
**November 18, 2009**  
**9:00 AM – 11:00 AM**

- 1. Introductions**
- 2. Review of October 16, 2009 Minutes**
- 3. Standing Business**
  - Medical Case Management Updates
    - Technical Assistance Visits
    - Monthly Medical Case Management Training
    - Medical Case Management Luncheon
  - Record Reviews – Update
    - Prescription Drugs
- 4. New Business**
  - Outreach Services
    - Overview and Summary of Training Topics
    - Required Trainings
    - Best Practices
    - Review/revise Service Description
    - December Meeting
- 5. Next Meeting – Friday - December 18, 2009**