



Performance Improvement Advisory Team

Agenda
March 19, 2010
9:00 AM – 11:00 AM

1. Introductions

2. Review of January 15, 2009 Minutes

3. Standing Business

- Medical Case Management Updates
 - Technical Assistance Visits
 - Monthly Medical Case Management Trainings
- Record Reviews – Update
 - Prescription Drugs
 - Oral Health Care

4. New Business

- MCM Training Attendance Record
- Upcoming Activities
 - Activity Code Study
 - Client Satisfaction Survey
 - April 2010 Key Points of Entry Town Hall Meeting
- QM Activities
 - Summary of FY 19 QM Activities
 - Planned QM Activities for FY 20

5. Next Meeting – Friday, April 16, 2010